Student Union
Emergency Plan

Updated on:
May 2019
This template has been created to assist building proctors, supervisors, and managers in drafting a Fire Safety and Evacuation Plan to achieve compliance with the Nevada Fire Code. Please use the enclosed information as a guide and customize the information to reflect your particular building, its existing safety equipment and fire protection systems, and any identified existing fire hazards.

The document must be customized to fit the requirements of your building. Plans that are not customized to be site specific will not be approved.
Emergency Response

The UNLV Police Dept. is the first contact and first responder for all campus emergencies.

- To reach Campus Safety, dial 5-3669 from any campus telephone 24 hours a day.
- Dial 702-895-3669 from off-campus or cellular phone.

Why Call UNLV Police Dept. First?

Dialing 911 from a non-campus phone will reach the county emergency services dispatcher, which is less desirable because calling UNLV Police Dept. will provide faster fire, ambulance and police response. Outside responders will not be familiar with the names, locations or fastest routes to particular buildings. When you call the UNLV Police Dept., they will send immediate assistance, call outside emergency responders for you and direct them to the scene.

General Emergency Response

The time to become familiar with emergency procedures is before an emergency.

Please take time to familiarize yourself with your particular building's layout, safety equipment, emergency evacuation routes, fire suppression systems, and communication systems to help you respond to an emergency. Circumstances of specific emergencies vary and good judgment is always required.

When Calling About Any Emergency

- Prior to calling, remove yourself from the area of immediate danger, if possible.
- Give your name. (Confidentiality will be respected).
- Give your extension. (If applicable)
- Give the building name and room number or other specific location.
- Describe the condition clearly and accurately.
- Don’t hang up! You may be an important link in an emergency. Other information may be needed and special instructions may be provided. Let the person you are talking to end the conversation.
General Building Evacuation Procedure

At the sound of the emergency alarm, it is the responsibility of all building occupants to evacuate immediately and proceed to predetermined assembly points, away from the building.

Building occupants are also responsible for ensuring that their visitors/customers to their department follow the evacuation procedure described herein, and leave the building along with all other occupants.

Faculty and instructors are responsible for dismissing their classes, and directing students to leave the building by the nearest building exit upon hearing the building alarm or being notified of an emergency.

Designated essential personnel needed to continue or shut down critical operations, while an evacuation is underway, are responsible for recognizing and/or determining when to abandon the operation and evacuate themselves.

Contract workers will be made familiar with the procedures outlined herein, and are expected to leave the building when the alarm sounds.

- Fire alarms will be used to sound a building evacuation. Do not panic.
- Do not ignore the alarm.
- Leave the building immediately, in an orderly fashion.
- Do not use elevators.
- Classes in session must be dismissed and students directed to leave.
- Follow quickest evacuation route from where you are (see posted floor evacuation diagram/map).
- Do not go back to your office area or classroom for any reason.
- Proceed to the designated emergency assembly point for your area. If the designated assembly point/area is unsafe or blocked due to the emergency, proceed to the alternate assembly point. (see appendix A)
- Seek out and give assistance to any disabled persons in the area, if you can do so safely. If you cannot assist, alert emergency responders to the situation.

Follow instructions of UNLV Police Officers or other properly identified emergency personnel.
Evacuation Procedures for a Person with a Disability

Persons with a disability or medical condition may not be able to evacuate without special assistance. The following options may be considered in this situation:

- **Horizontal Evacuation** - Move away from the area of imminent danger to a safe distance.
- **Stay in Place** - Unless there is imminent danger, remain in a location with available communication, fire rated construction, and a fire suppression system, if possible. Dial UNLV Police Dept. or 911 with the location where assistance is required.
- **Area of Refuge** - If the person with a disability cannot get far away from the danger using Horizontal Evacuation, and the present location is imminently dangerous, then that person should seek an Area of Refuge away from danger. Dial UNLV Police Dept. or 911 with the location where assistance is required.

Area of Refuge Requirements

1007.6 Areas of refuge. Every required area of refuge shall be accessible from the space it serves by an accessible means of egress. The maximum travel distance from any accessible space to an area of refuge shall not exceed the travel distance permitted for the occupancy in accordance with Section 1016.1. Every required area of refuge shall have I direct access to a stairway complying with Section 1007.3 or an elevator complying with Section 1007.4. Where an elevator lobby is used as an area of refuge, the shaft and lobby shall comply with Section 1022.10 for smoke proof enclosures except where the elevators are in an area of refuge formed by a horizontal exit or smoke barrier.

1007.6.1 Size. Each area of refuge shall be sized to accommodate one wheelchair space of 30 inches by 48 inches (762 mm by 1219 mm) for each 200 occupants or portion thereof, based on the occupant load of the area of refuge and areas served by the area of refuge. Such wheelchair spaces shall not reduce the required means of egress width. Access to any of the required wheelchair spaces in an area of refuge shall not be obstructed by more than one adjoining wheelchair space.

1007.6.2 Separation. Each area of refuge shall be separated from the remainder of the story by a smoke barrier complying with Section 709 of the International Building Code or a horizontal exit complying with Section 1025. Each area of refuge shall be designed to minimize the intrusion of smoke. Exception: Areas of refuge located within an enclosure for exit access stairways or interior exit stairways.
1007.6.3 Two-way communication. Areas of refuge shall be provided with a two-way communication system complying with Sections 1007.8.1 and 1007.8.2.

**Areas of Refuge**
The following are areas of refuge: Also locations identified on floor plans:

<table>
<thead>
<tr>
<th>Floor #</th>
<th>Safe Areas</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Floor</td>
<td>East Stairwell (facing Maryland Parkway Parking Lot)</td>
</tr>
<tr>
<td>Second Floor</td>
<td>East Stairwell (facing Maryland Parkway Parking Lot)</td>
</tr>
<tr>
<td>Third Floor</td>
<td>East Stairwell (facing Maryland Parkway Parking Lot)</td>
</tr>
</tbody>
</table>

**Discovery of Fire in the Building**

Upon the discovery of a hostile fire in any university building, the following emergency procedures are to be implemented:

The acronym R.A.C.E will assist building occupants in remembering the correct emergency procedure implementation.

- **Rescue**—Rescue anyone in immediate danger from the fire, if it does not endanger your life.
- **Alarm**—sound the building fire alarm by activating a pull station, if available, and calling UNLV Police Dept. at **5-3669** from any campus telephone 24 hours a day or **702-895-3669** from a cellular phone. (Refer to procedure above)
- **Confine**—Confine the fire to as small an area as possible by closing all doors and windows near the fire, if safe to do so.
- **Extinguish**—Extinguish the fire with the proper fire extinguisher or **Evacuate** the building if the fire is too large for a fire extinguisher. (Refer to Building Evacuation procedure above)

Portable fire extinguishers can be used to suppress or extinguish a fire in its incipient, or beginning, stages. To be effective, building occupants must be trained in the proper use of portable fire extinguishers. This training includes the identification of different classes of fire.
and the appropriate selection of a portable extinguisher. The use of an inappropriate fire extinguisher on a fire may result in the extinguishing agent being ineffective or even making the situation worse and spreading the fire.

AED Locations
Automated External Defibrillators (AEDs) are for use when a person is having a cardiac event. AEDs are designed to be used by anyone, as the machine will guide users through the process of activating the unit.

AEDs are located in the following areas: Also locations identified on floor plans

<table>
<thead>
<tr>
<th>Floor #</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Floor</td>
<td>Corridor 130 (Outside Room 135; GameRoom)</td>
</tr>
<tr>
<td>First Floor</td>
<td>Information Desk, Retail Space 122A</td>
</tr>
<tr>
<td>First Floor</td>
<td>Food Court; far Southwest corner</td>
</tr>
<tr>
<td>Second Floor</td>
<td>Pre-Function 237 (Outside of Room 231; OIT HelpDesk Office)</td>
</tr>
<tr>
<td>Second Floor</td>
<td>Corridor 200 (Outside of Meeting Room 213)</td>
</tr>
<tr>
<td>Third Floor</td>
<td>Elevator Alcove</td>
</tr>
</tbody>
</table>

Evacuation Assembly Points
When the alarm sounds, all occupants within the building must evacuate and report to an assigned evacuation assembly point. The evacuation assembly points for the building are designated as listed below:

<table>
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<th>Building Area Designation</th>
<th>Evacuation Assembly Point</th>
</tr>
</thead>
<tbody>
<tr>
<td>OIT HelpDesk US Bank Computer Lab Off. YUMZ Starbucks Rebel Copy Send</td>
<td>North Entrance/Exit between Flora Dungan Humanities Building and the Student Union</td>
</tr>
<tr>
<td>Aramark Kitchen Aramark Catering Aramark Mgmt</td>
<td>South Entrance/Exit (loading dock) across the street at steps/doors of Greenspun Hall</td>
</tr>
</tbody>
</table>
SU Custodial
314 Offices  
315 Offices  
221 Office  
East Entrance/Exit (Maryland Parkway)  
Parking Lot

SORCE Room  
GPSCA Office  
S&G Free Press  
CSUN  
South Emergency Exit; proceed to Courtyard between Student Union and UNLV Bookstore

Aramark Retail (Jamba Juice/POD)  
South Entrance/Exit to Courtyard between Student Union and UNLV Bookstore

Roll takers

<table>
<thead>
<tr>
<th>Member</th>
<th>Assignment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ron Buncombe</td>
<td>Response and Management</td>
</tr>
<tr>
<td>Keith McMath</td>
<td>Response and Management</td>
</tr>
<tr>
<td>Jon Tucker</td>
<td>Response and Management</td>
</tr>
</tbody>
</table>

Building Emergency Plan Committee Members

The following is a list of Building Emergency Plan Committee Members. Members are responsible for annually updating and revising the Building Emergency Plan, attending safety meetings and discussing building safety issues as a group. Members are selected on a volunteer basis.

List name, phone and/or cell phone, and email.

Building Emergency Plan Committee Members:

<table>
<thead>
<tr>
<th>Member</th>
<th>Assignment</th>
<th>Email</th>
<th>Office Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keith McMath</td>
<td>Plan Designer</td>
<td><a href="mailto:Keith.mcmath@unlv.edu">Keith.mcmath@unlv.edu</a></td>
<td>702.895.4449</td>
</tr>
</tbody>
</table>
Student Union
University of Nevada Las Vegas

EMERGENCY PREPAREDNESS PLAN

Prepared/Updated August 2018 by:
Keith McMath
Assistant Director – Facilities and Operations

Next Scheduled Update/Review – June 2019
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INTRODUCTION

The complexity of a campus such as UNLV or a facility such as the UNLV Student Union requires participation and cooperation of the entire facility/community to successfully implement an emergency preparedness plan.

As a result, the following document has been prepared to provide guidance regarding what to do in the case of an emergency involving the Student Union, as well as resources in the case of an emergency involving the entire campus.

During certain emergency conditions, it may be necessary to evacuate the UNLV Student Union. Examples of such occasions include: smoke/fire, gas leak, bomb threat, active shooter, biohazard, and severe mechanical failure.

Pre-planning and rehearsal are effective ways to ensure that building occupants recognize the evacuation alarm and know how to respond. Practicing evacuation procedures during a non-emergency drill provides training that will be valuable in an emergency situation.

Evacuation Drill Policy

1. Evacuation drills will be conducted at least once every academic year by UNLV Risk Management and Safety staff in conjunction with Student Union Facilities and Operations staff team. These drills may be held at unexpected times and under varying conditions to simulate the unusual conditions that occur should an evacuation be necessary. These drills may be obstructed (having various means of exit made temporarily unavailable) in order to familiarize occupants with secondary routes of evacuation.

2. Evacuation drills will be scheduled by the Assistant Director for Facilities and Operations or the Director for Student Union & Event Services (SUES) Department in conjunction with the UNLV Risk Management and Safety Department (702-895-4226) at least one week prior to the drill.

3. Evacuation drills will involve all occupants/partners of the Student Union. Everyone must leave the building when a fire alarm sounds or the decision to evacuate is made. It may be advisable to notify anyone needing special assistance prior to any planned evacuation drills.

4. In the conduct of drills, emphasis will be placed upon orderly evacuation under proper discipline rather than upon speed. The Emergency Coordinator and Floor Proctors are expected to perform their assigned duties as if in an actual emergency event is occurring.

5. Each drill will be evaluated for timing and the orderliness. At the conclusion of a drill an Evacuation Drill Report is completed.

6. Drills can be conducted both during the day and during evening hours to provide practice for student staff, afternoon staff, and evening/late night staff.
EMERGENCY TELEPHONE NUMBERS

UNLV Police Services.................................................................895-3668 or 895-3668

Note: If you are reporting a campus emergency using a cell phone or other off-campus phone, you must call 702-895-3668. If you call 911 from a cell phone, you will be connected to the Las Vegas Metro 911 Center and then transferred to UNLV University Police Services Dispatch. Valuable time will be lost during this process!

Student Union Information Desk ..................................................5-3221
Student Union Facilities Manager..................................................5-3221
Facilities Coordinator, Student Union Operations (Ron Buncombe).........5-2050 or 702.210.6123
Facilities Coordinator, Student Union Operations (Shannon Rix)...........5-5645 or 701.330.7431
Assistant Director, Facilities & Operations (Keith McMath) ................5-5671 or 702.956.4288
Executive Director, Student Union & Event Services (Jon Tucker).........5-4211 or 702.808.4105
Director, Student Affairs Maintenance (position currently vacant).........5-4286
Assistant Director, Student Affairs Maintenance (Ryan Henson) ..........5-5324 or 702.972.1056
UNLV Risk Management & Safety ..................................................5-4226

**It is recommended that each occupant of the Student Union print this page of important information and have readily available in case of need.**
DEFINITIONS / ROLES (in alphabetical order)

Alternate(s) – individuals assigned as secondary or “back-ups” to specific emergency response positions (such as the emergency coordinator, a floor proctor or a door monitor)

Emergency Coordinator – Designated as the primary emergency contact for the facility. They are responsible for implementation and updating the Emergency Preparedness Plan (EPP). They assist with the safe evacuation of the facility, and communicate with responding emergency personnel.

Emergency Operations Center (EOC) – The EOC is where campus emergency management staff is deployed to coordinate the response to an emergency event impacting the UNLV Campus. It is also the location where the deployment of campus emergency response teams and any requests to/from the City/County EOCs are handled. The Campus Emergency Management Plan provides guidelines for the management and response to a disaster situation. All status reports and requests for assistance are forwarded to the EOC from individual Departments.

Emergency Preparedness Plan (EPP) – plan prepared by staff responsible for emergency situations in each facility. The EPP is specific to each facility and outlines various emergency responsibilities of staff, evacuation routes, and emergency assembly areas, emergency supplies, emergency notification plans, etc.

Evacuation Meeting/Gathering Locations - Areas designated where occupants of the evacuated facility assemble to await further instructions, receive updates and “all clear” notifications.

Incident Commander – person assigned the task of being responsible for the overall incident. This includes establishing objectives, setting strategies and setting priorities.

Floor Proctor/Door Monitor – individual assigned to ensure the safe evacuation of an area and monitoring of a building entrance/exit in the case evacuation is required during an emergency
DEPARTMENT EMERGENCY NOTIFICATION & COMMUNICATION PLAN

It is recommended by the Student Union Facilities & Operations staff that each individual department (partner or vendor) located within the Student Union discuss and prepare a plan to communicate emergency notifications and instructions to their respective staffs during regular work hours and after hours. This planning is in addition to the structured aspects of the Student Union Evacuation Plan and should include items such as:

- Knowing where your designated department evacuation location is, how to account for all staff members in your area to verify attendance.

- Identifying key department individuals who will function as emergency information contacts or coordinators to receive and distribute information to their staff.

- Review individual chain of command; identify individuals who will have decision-making authorization in the case of an emergency.

- Update Department phone tree at least twice a year and send updated copies to Keith McMath, Student Union & Event Services Assistant Director/Emergency Operations Coordinator.

- Establishing a Department “Telephone Tree” and Hotline (voice mailbox) to provide information updates and instructions. Campus information hotlines should be identified as a source for status information updates.

- Develop a “safe word” or “safe action” to use in situations where it is needed to communicate with others in your department during threatening situations. Examples of threatening situations include: irate student in an office or stranger in an authorized area. This process is used when there is a need for someone to contact Police on your behalf.

- Departments should maintain up-to-date employee recall lists and communicate these to the Emergency Coordinator to ensure that staff can be contacted in case of an emergency (should key personnel need to be called back to campus, or consulted for crucial decisions and information).
CHAIN OF COMMAND

During and immediately following a disaster, the following individuals in the Student Affairs Facilities & Operations cluster will have decision-making authorization for the Student Union facility in the order listed below:

1. Dr. Renee Watson, Associate Vice President for Student Affairs (*during campus crisis*)
2. Jon Tucker, Executive Director for Student Union & Event Services
3. Keith McMath, Assistant Director for Student Union Facilities & Operations
4. Ron Buncombe, Facilities Coordinator for the Student Union
5. Shannon Rix, Facilities Coordinator for the Student Union

Please refer to page five (5) of this document for contact information for these individuals.
STAFF ASSIGNMENTS AND RESPONSIBILITIES

Emergency Coordinator (Incident Commander):
Keith McMath, Assistant Director Student Union and Event Services

Alternate Emergency Coordinator:
Ron Buncombe, Facilities Coordinator for Facilities & Operations

Second Alternate Emergency Coordinator:
Shannon Rix, Facilities Coordinator for Facilities and Operations.

Incident Commander
1. Manage emergency event for the building, coordinate staff/teams and communicate with EC and/or Emergency Response Personnel.
2. Maintain communication with Floor Proctors regarding the status of the emergency.
3. Upon receiving clearance from the emergency responders, notify Floor Proctors and building occupants that the building is safe for re-entry.
4. Assign area to assemble after evacuation.
5. Assign individuals to be monitored during an evacuation situation.

Emergency Coordinator Responsibilities
1. Serve as a liaison with emergency responders (e.g., fire department, UPD, ambulance, Environmental Health & Safety).
2. Meet responders upon their arrival and convey specific information about hazards in the building, access, and locations of persons with special needs, etc.
3. Keep Evacuation Plan, Contact Persons and Numbers and Floor Diagrams up to date.
4. Conduct and/or assist in Evacuation Drills.
5. Assist in training and/or scheduling of training the building occupants in emergency procedures.
6. Inform building occupants of their responsibility to provide pertinent information both at the beginning of each semester and at the time of the evacuation to ensure that students, Faculty & staff, and guests evacuate the building in a safe manner.

Floor Proctor Responsibilities
1. Routinely inspect for possible fire hazards on your floor and report to the Emergency Coordinator.
2. Know locations of and how to use all fire extinguisher equipment on your floor.
3. Ensure that occupants (including new employees) are familiar with evacuation procedures.
4. Be aware of building occupants with special needs who may need assistance during an evacuation (e.g., hearing- or sight-impaired, persons on crutches, persons in a wheelchair). Forward information to Emergency Coordinator.
5. Ensure occupants on their floor or area of responsibility are aware of an emergency and the need to evacuate.
6. Communicate any emergency information distributed through phone, e-mail or text message received by UNLV Police as appropriate.
7. Call 911 (from an on-campus telephone or 702-895-3668 from an off-Campus telephone) and/or pull the fire alarm whenever a situation could pose immediate danger to people, property, or processes in the building.
8. Assist in the evacuation process by following the Floor Proctor Evacuation Procedure. (This Procedure is found in this manual; page 12)
Floor Proctors/Assignments:

**Area 1 Proctor – Ron Buncombe (Shannon Rix)**  
*SUES - Area to Check: SU 1st Floor Common Space*  
*SUES - Area to Proceed to: Information Desk (Incident Command Center)*

**Area 2 Proctor – Peter Degan (Christine Siderakis)**  
*Non-SUES - Area to Check: All Aramark Operations including kitchen, food retails and service hallways*  
*Non -SUES - Area to Proceed to: Loading Dock across street to Greenspun Hall (monitor employees and associated staff)*

**Area 3 Proctor – Kierstin Dimmick (Riley Sullivan)**  
*SUES - Area to Check: Game Room, US Bank, Multicultural Center, YUMZ, Rebel Copy & Send*  
*SUES – Proceed to Information Desk for monitoring assignment*

**Area 4 Proctor – Debbie Gorov (Renee Rivera)**  
*SUES - Area to Check: Building 2nd Floor Meeting Spaces & 1st Floor Theatre Complex*  
*SUES – Proceed to Information Desk for monitoring assignment*

**Area 5 Proctor – Barbara Blue (Wayne Pirtle)**  
*SUES - Area to Check: All non-meeting spaces Student Union Second Floor including restrooms*  
*SUES – Proceed to Information Desk for monitoring assignment*  
*Non-SUES – Proceed to FDH Exit; Wait for “clear signal” to re-enter the building*

**Area 6 Proctor – Savannah Baltera (Colt Kraus)**  
*SED - Area to Check: CSUN, Scarlet and Gray Free Press, SORCE and GPSA*  
*SED – Proceed to Information Desk to check-in with EC; proceed to FDH Entrance*

**Area 7 Proctor – Rosita Chapman (Kaliya Arnwine)**  
*SUES - Area to Check: Student Engagement & Diversity*  
*SUES - Proceed to Information Desk for monitoring assignment*

**Area 8 Proctor – Lynn Gold (Risha Gaitor)**  
*SUES - Area to Check: Administrative Area 314, 315, Rebel Card Offices*  
*SUES - Proceed to Information Desk for monitoring assignment*

*All unassigned Full-Time Student Engagement and Diversity (SED) Staff to report immediately to the Information Desk for monitoring assignments.*
Floor Proctor Evacuation Procedures

1. Notify the UNLV Police and inform them of the situation and information you may have related to the emergency. Be ready to provide:
   - Your Name
   - Emergency Location
     i. Building: Student Union
     ii. Floor Number: First, Second, Third
     iii. Room Number or Location within the building
   - Type of Emergency
   - Any additional information requested by the Operator

2. Alert all occupants in your area of responsibility and check remote areas including:
   - Restrooms
   - Storage rooms
   - Cubicles, Office Spaces, Copier Room(s), Conference Rooms(s)

3. Close doors, if possible, on your way out.


5. Ensure persons with special needs or may need additional assistance are alerted and that someone is assigned to their evacuation.

6. If the emergency is located on your floor and you are not in immediate danger:
   - You may attempt to determine which smoke detector was activated or the cause of the activation.
   - Only attempt to operate a fire extinguisher if you have been trained and it is along your path of exit. Do not place yourself or others in unnecessary danger.

7. Evacuate the building and report pertinent information to the Emergency Coordinator (e.g., evacuation status, location of persons with special needs, type and location of emergency).

8. Proceed to your assigned evacuation hold area until further notice from the Emergency Coordinator. Do not allow students, faculty and staff, or guests to re-enter the building until you have been notified to do so.

9. BE ADVISED: Emergency personnel often silence the alarm in order to communicate with each other. Silencing the alarm is NOT a signal to re-enter the facility.

10. The Emergency Coordinator will be in the building and/or available in and around the Student Union Information Desk as the emergency dictates.
Department Evacuation Locations

Unless you are designated as a proctor for the facility, departments should evacuate to the following areas. This will facilitate verifying that everyone is present and accounted for.

**Student Union North Entrance by Flora Dugan Humanities (FDH)**
Department(s): Information Technology Help Desk
US Bank
Computer Lab
Rebel Card Office
YUMZ
Starbucks

**Student Union South Side by Greenspun Hall**
Department(s): Aramark Kitchen staff/team members
Aramark Catering staff/team members
Aramark Management and Supervisors
Student Union Custodial staff/team members

**Student Union North Entrance by Pida Plaza/Game Room**
Department(s): Game Room
Campus Life Office staff and students
Campus Life Business Office staff and students

**Student Union East Entrance Parking Lot**
Department(s): Student Union & Event Services 314 Office staff and students
Student Union & Event Services 315 Office staff and students
Student Union & Event Services 221 Office staff and students
Student Diversity and Social Justice Office staff and students

**Student Union South by Courtyard & Bookstore**
Department(s): SORCE Room
GPSA
CSUN
Rebel Copy & Send
Scarlet and Gray Free Press

**Student Union Courtyard by Jamba Juice**
Department(s): Aramark Retail Staff (Jamba Juice, POD Convenience Store)

- All evacuated persons should be at least 200 feet away from the building to allow for responding emergency personnel, including vehicles, to access the area safely.

- The fire lanes of the East Parking Lot and Greenspun Hall should be kept clear of persons and/or vehicles due to arriving emergency response vehicles.
DEPARTMENT ESSENTIAL FUNCTIONS

The Student Union is a complex facility, with several operations and resources that may need protected in the case of an emergency situation. The Emergency Coordinator is responsible for monitoring these operations/resources during any situation and has ultimate responsibility to ensure critical operations continue through support of on-campus departments responsible for their operations and any off-campus vendors needed in time of emergency. The information below shares these critical operations/resources:

- **Blackboard System**
  The Blackboard system operates the Information Desk cash register, all external entry doors and several internal entry doors. Information Technology and Rebel Card staff are responsible for the administration and maintenance of this system. It is an online system (changes can be made instantly) and has a battery back-up function.

- **Onity Card Entry System**
  All internal doors (with exception of few keyed locks) are controlled by the Onity Card Entry system. Campus Life Technology (CLT) staff is responsible for the administration and maintenance of this system. It is a local system (changes are not made instantly) and each individual unit has its own 10 volt battery installed. System will continue to operate in the case of power loss to facility.

- **Alarm/Fire Life Safety System**
  The intrusion alarms, panic buttons and fire life safety systems are maintained by Student Affairs Maintenance (SAM) and Campus Life Technology (CLT). However, monitoring of these systems is done by UNLV Police. In the case of power loss to the facility, emergency power may be provided to these systems.

- **Emergency Lighting**
  The building lighting system is controlled by an automated lighting program. In the case of power loss to the facility, emergency lighting will be activated in main corridors and emergency stairwells.

- **Refrigeration**
  Food retail operations, and the kitchen area have installed food refrigeration units. In the case of an emergency (primarily a power outage), these refrigeration units will need to remain closed until alternative storage/holding options are determined for perishable food items. The Dining Commons will serve as the first and primary back-up food storage location during an outage event.

- **Data/Confidential Records**
  Each department is responsible for ensuring all data is backed up and all confidential records are locked and secured on regular basis.
• **Utility (Heating and Cooling; HVAC-R)**

With Las Vegas weather having the ability to reach extremes (hot and cold), utility problems can lead to emergencies rapidly. Water or electrical issues can affect air conditioning. Natural gas problems are can create hazardous conditions. Both affect ability to provide cooked food and more. Student Affairs Maintenance (SAM) in conjunction with Student Union facilities staff makes these utility concerns a top priority when maintaining operations of the facility.
SPECIAL NEEDS WITHIN THE DEPARTMENT

EVACUATION PROCEDURES FOR INDIVIDUALS WITH A LIMITED MOBILITY
Persons with a disability or medical condition may not be able to evacuate without special assistance. Employees should inform their Floor Proctor of any special needs that may be necessary during an emergency situation using the Emergency Evacuation Special Needs Notification Form. The Floor Proctor will communicate the special needs with the Emergency Coordinator who will in turn share with other emergency personnel as appropriate.

The Floor Proctor should ensure that individuals with limitations are provided with assistance during an emergency situation. Never attempt to use an elevator unless instructed to do so by emergency personnel.

Buddy System Option
Make use of a "Buddy System." Individuals with a limitation should inform colleagues of any special assistance that may be required in the event of an emergency evacuation (such as hearing an alarm or guidance during an alarm).

When there has been notification of an emergency situation, the "Buddy" will make note of the location of the person with a limitation and inform the Emergency Coordinator informing them that a person in a specific location/area needs additional assistance in evacuating the building. The Emergency Coordinator will communicate with emergency personnel who will then determine the best course of action in regards to evacuating the person needing assistance. If able, the Buddy can also help in evacuating the individual needing assistance.

Evacuation Options during an Emergency
Use of the "Buddy System" along with the following evacuation options will help to assure the prompt evacuation of any person needing assistance:

- Horizontal Evacuation - Move away from the area of imminent danger to a safe distance (i.e. another wing, adjoining building, opposite end of corridor, outside to ground level).

- Vertical (Stairway) Evacuation- Those who are able to evacuate with or without assistance can use stairways. Persons with sight limitations may require the assistance of a sighted person. Persons who must use crutches or other devices as walking aids will need to use their own discretion, especially where several flights of stairs are concerned.

- Stay in Place - Unless danger is imminent, remain in a room with an exterior window and a telephone. Close the door if possible. Dial 911 (if this hasn't already been done). The operator will give emergency personnel the location of the person with a limitation who needs evacuation assistance. If phone lines fail, the person with a limitation can signal from the window by waving a cloth or other highly visible item to obtain the attention of emergency personnel. Remember when calling from a cell phone to dial UNLV Police Services at 702-895-3669. Do not call 911 from a cell phone when reporting a campus emergency.
• **Area of Refuge** - If the person with a limitation cannot get far away from the danger using the Horizontal Evacuation, then that person should seek an area of refuge away from danger. Such an area should have the following if possible: 1) telephone communication, 2) a sprinkler system, 3) fire rated doors, walls, or ceilings. Specific area of refuge for the UNLV Student Union is the **EAST EMERGENCY STAIRWELL** (Gray Stairwell).

**LIMITATION GUIDELINES**

**Visually Impaired Individuals**
In the event of an emergency, inform the person needing assistance the nature of the emergency and offer to guide them to the nearest emergency exit. Have the person needing assistance take your elbow and escort them (this is the preferred method when acting as a “sighted guide”) to a safe location.

**Hearing Impaired Individuals**
Two methods of warning are:
1. Writing a note telling the person what the emergency is and the nearest evacuation route. For example: “Fire – out rear door to the right and down. Now.”
2. Turning the lights switch on and off to gain individuals’ attention, then indicating through gestures what is happening and what to do.

**Individuals Operating Crutches, Canes or Walkers**
Carrying options include using a two-person lock-arm position or having the person sit in a sturdy chair, preferably one with arms, or to be carried to a lower, safer area.

**Non-Ambulatory Individuals (Individuals in Wheel Chair)**
There are many considerations when moving a person in a wheelchair. Wheelchairs have moveable parts; some are not designed to withstand the stress of lifting. You may have to remove the batteries to lessen the weight of the chair. Life support equipment may be attached. Lifting a person with a minimal ability to move may be dangerous to their well-being. *Do not move them unless it is necessary. Use area of refuge if the person is not in immediate danger.*

Always consult with the person in the wheelchair regarding:
1. The number of people necessary for assistance.
2. Ways of being removed from the wheelchair.
3. Whether the seat cushion pad should be brought along with them if they are removed from the chair.
4. Whether to extend or bend extremities when lifting because of pain, catheter, leg bands, spasticity, braces, etc.
5. Being carried forward or backward on a flight of stairs.
6. The type of assistance necessary after evacuation.

*Do not attempt to lift, carry or move a person if you do not know or understand what you are doing. Training is always recommended for any individual who wishes to self-educate or improve their current knowledge base.*
EVACUATION PLAN

EMERGENCY REPORTING PROCEDURES
If the need for an Evacuation is discovered:

1. An announcement should be made using the building’s communication system.
2. If you are not in immediate danger, notify the Emergency Operator (911 from an on-Campus telephone or 702-895-3669 from an off-Campus telephone, including cell phones) and provide:
   1. Your Name
   2. Emergency Location
      • Building: Student Union
      • Floor Number: First, Second, Third
      • Room Number or Location within the building
   3. Type of Emergency
   4. Any additional information requested by the Operator
   5. Do not hang up until told to do so or the operator has done so

3. If you are not in immediate danger, also notify the Emergency Coordinator, or their designee, listed on page five (5) of this document.
4. If you are TRAPPED in the building and cannot find an escape route: Call the UNLV Emergency Operator (911 or 895-3669) and give your exact location.
OCCUPANT/PARTNER RESPONSIBILITIES

- You are responsible for your own safety! Stay calm, avoid panic and confusion.
- Know the locations and operation of fire extinguishers (training available upon request).
- Know how to report an emergency using 911 or 702.895.3669; Be prepared with necessary information.
- If a fire alarm sounds, make sure other personnel in your immediate area are aware of the alarm.
- Inform visitors of pertinent information about evacuation procedures.
- Close but **DO NOT LOCK** doors as you leave. Items requiring security may be placed in a locking file cabinet or desk drawer on the way out. Turn off unnecessary equipment, if possible.
- Know the locations of primary and alternate exits. During an emergency, walk to the nearest exit and evacuate the building. NOTE: Do not use the elevators during an evacuation-related emergency!
- Go to your assigned area of assembly outside the building and do not leave the area unless instructed to do so. This area should be at least 200 feet away from the facility.

Areas of Assembly for the UNLV Student Union:

**Student Union North Entrance by Flora Dugan Humanities (FDH)**
Department(s): Information Technology Help Desk
US Bank
Computer Lab
Rebel Card Office
YUMZ
Starbucks

**Student Union South Side by Greenspun Hall**
Department(s): Aramark Kitchen staff/team members
Aramark Catering staff/team members
Aramark Management and Supervisors
Student Union Custodial staff/team members

**Student Union North Entrance by Pida Plaza/Game Room**
Department(s): Game Room
Campus Life Office staff and students
Campus Life Business Office staff and students
Student Union East Entrance Parking Lot
Department(s): Student Union & Event Services 314 Office staff and students
Student Union & Event Services 315 Office staff and students
Student Union & Event Services 221 Office staff and students
Student Diversity and Social Justice Office staff and students

Student Union South by Courtyard & Bookstore
Department(s): SORCE Room
GPSA
CSUN
Rebel Copy & Send
Scarlet and Gray Free Press

Student Union Courtyard by Jamba Juice
Department(s): Aramark Retail Staff (Jamba Juice, POD Convenience Store)

- Persons needing special assistance that are not able to exit directly from the building are to proceed to and remain in a stairwell, vestibule or other area of refuge. Inform evacuating occupants to notify the Emergency Coordinator of your location. Fire Department personnel will evacuate occupants needing special assistance from the building.

- Do not re-enter the building until you have been notified to do so. Emergency personnel often silence an alarm in order to communicate with each other. **Silencing the alarm is NOT a signal for occupants to re-enter.**

- ARAMARK Staff, including all food operations within the Student Union, upon hearing the alarm sound, should immediately shut down all cooking appliances, remove items from heat sources, secure all cash registers and safely evacuate the facility.

- Information Desk Staff upon hearing the alarm sound should log off the register, secure the cash drawer and exit the facility from the nearest safe exit route. Once out of the facility, student staff may not leave the area unless they notify their supervisor.

- Staff from Student Involvement and Activities & Student Learning and Leadership offices, that are not assigned as Floor Proctors, should report to the Information Desk (Conceige’s Desk on the Second Floor if Information Desk is not available/safe) and check in with the Emergency Coordinator or designee for further instruction. It is possible that additional staff will be necessary to assist in the management of the emergency.
EMERGENCY SITUATIONS

FIRE ALARM
Upon Discovery of a fire:

- Pull the fire alarm station if available (currently pull stations are only located in kitchen/food prep areas). Fire audibles will sound. Fire Strobes will flash.
- Close the door(s) at or around the fire to contain it (if possible).
- Contact the UNLV Police and provide the following:
  1. Your Name
  2. Emergency Location
     a. Building: Student Union
     b. Floor Number: First, Second, Third
     c. Room Number or Location within the building
  3. Type of Emergency
  4. Any additional information requested by the Operator

- Exit the premises as quickly and safely as possible following the Student Union Evacuation Procedures.

Do’s
1. DO use the stairwell exits only.
2. If caught in heavy smoke, DO take short breaths and keep low to the ground.
3. DO exit the building and report to a safe location.
4. Take your immediate personal items with you as you may not able to return to obtain them.

Don’ts:
1. DO NOT use the elevator.
2. DO NOT attempt to fight the fire.

If you are trained in the proper use of portable fire extinguishers and are not in immediate danger, you may attempt to fight the fire. Do not place yourself or others in unnecessary danger. Training is available through UNLV Risk Management & Safety.
ELEVATOR ALARM (Trapped Elevator Car)
In the event an elevator alarm sounds, the first response is to locate the elevator in question and evaluate the situation. In the event people are stuck or trapped in an elevator, calmly inform them that you are aware of their situation and you are contacting the proper authorities to insure their quick release.

Do not attempt to remove any trapped passengers or open the elevator doors yourself. You may be placing the passengers in greater danger by attempting to open the doors or remove them from the elevator.

In the event of an elevator alarm proceed as follows:
1. Proceed to the area and evaluate the situation
2. Contact Student Union Facilities Staff via the Information Desk at 702-895-3221
3. If in immediate danger contact UNLV Police
4. Remain at elevator location until responding emergency personnel arrive
BOMB THREAT (by phone) PROCEDURES

1. Remain calm and attempt to keep others calm.

2. In the event of a bomb threat, ask the following questions:
   - What is the exact location of the bomb?
   - What time will the bomb go off or how long before it will go off?
   - What is your name?
   - What does the bomb look like?
   - What is the bomb constructed from?
   - What type of bomb is it?
   - Why was the bomb set?
   - Who is responsible for the bomb?
   - Where are you calling from?
   - If I need more information how can I contact you?

3. Additional information to pay attention to while the caller is talking:
   - Caller’s potential gender
   - Caller’s approximate age; older or younger?
   - The voice:
     i. Does it sound familiar?
     ii. Does it sound like the caller was under the influence of alcohol or drugs?
     iii. Did the caller sound excited or calm?
     iv. Did the caller talk fast or slow?
     v. Does the caller have an accent or unique speech attribute?
   - Are there any background noises?

4. WRITE DOWN WHAT YOU HEAR

5. Immediately Contact UNLV Police

6. After the call,
   - Document the exact time the call came in
   - Remember exactly which phone the call came in on. The authorities will use this information to assist in tracking down the caller.
   - Do Not Activate the Fire Alarm Systems
   - Do Not Use Radios or Cell Phones
   - Do Not Adjust Any Lights
   - **Do Not** use anything that creates a radio frequency as this could activate a remote signal item.
BOMB THREAT (by note/letter) PROCEDURES

• If you receive a bomb threat via note, letter or other written from, try to remember the characteristics of the person delivering the note. Take notice of any suspicious persons who were in the area at the time.

• DO NOT attempt to investigate the suspected bomb location or search for the bomb.

• Immediately call UNLV Police.

• Follow all instructions given by UNLV Police.

• The decision to evacuate is made by UNLV Police. Be ready to provide:
  i. Your Name
  ii. Emergency Location
     i. Building: Student Union
     ii. Floor Number: First, Second, Third
     iii. Room Number or Location within the building
  iii. Type of Emergency
  iv. Any additional information requested by the Operator

• If instructed to evacuate, follow the Student Union evacuation procedure.

• Contact the Emergency Coordinator, or designee, after contacting UNLV Police.
**SUSPICIOUS PACKAGE OR LETTER**

There are some typical characteristics or indicators which may cause a package or other item to be considered suspicious such as:

- A powdery substance inside or outside
- It is addressed to someone no longer in the department or is otherwise outdated
- The item is very unexpected
- A package that contains no return address or one that cannot be verified as legitimate
- An unusual weight, size, or shape
- An unusual amount of tape
- It is unexpectedly marked with restrictive endorsements
- It contains strange odors or stains
- It shows a city or state in the postmark that does not match the return address

If a letter or package is received and has one or more of the indicators listed above, take the following actions:

1. **DO NOT PANIC**
2. Do not open the package
3. Do not shake the package or empty the contents of the package
4. Do not discard item
5. Do not “handle” or relocate item; Leave it where you found it.
6. If item is in a separate room, close the door so no one disturbs the item
7. Contact UNLV Police and inform them of the situation
8. Do not allow anyone who may have touched the item to leave until instructed to do so by emergency personnel
9. Contact the Emergency Coordinator, or designee, after contacting UNLV Police.
**EXPLOSION PROCEDURES**

In the event of an explosion with in the Student Union:

1. Immediately take cover under tables, desks, or other such objects which will give protection against flying glass and debris. Only move/evacuate when the shaking or falling debris stops.

2. After the effects of the explosion have subsided, Contact UNLV Police and inform them of the situation

3. Evacuate and secure the immediate area of the explosion. Keep individuals out of the area.

4. Begin the Student Union evacuation procedure.

5. Assist injured persons and persons with disabilities in evacuating the building.

6. Building occupants are to gather at their respective areas of assembly:

**Areas of Assembly for the UNLV Student Union:**

**Student Union North Entrance by Flora Dugan Humanities (FDH)**

- Information Technology Help Desk
- US Bank
- Computer Lab
- Rebel Card Office
- YUMZ
- Starbucks

**Student Union South Side by Greenspun Hall**

- Aramark Kitchen staff/team members
- Aramark Catering staff/team members
- Aramark Management and Supervisors
- Student Union Custodial staff/team members

**Student Union North Entrance by Pida Plaza/Game Room**

- Game Room
- Campus Life Office staff and students
- Campus Life Business Office staff and students

**Student Union East Entrance Parking Lot**

- Student Union & Event Services 314 Office staff and students
- Student Union & Event Services 315 Office staff and students
- Student Union & Event Services 221 Office staff and students
- Student Diversity and Social Justice Office staff and students
Student Union South by Courtyard & Bookstore
Department(s): SORCE Room
              GPSA
              CSUN
              Rebel Copy & Send
              Scarlet and Gray Free Press

Student Union Courtyard by Jamba Juice
Department(s): Aramark Retail Staff (Jamba Juice, POD Convenience Store)

7. Wait for further instructions from the UNLV Police or other emergency personnel.
8. DO NOT re-enter the building until instructed to do so.
**MEDICAL EMERGENCY PROCEDURES**

1. In the event emergency medical assistance is required, Contact UNLV Police and inform them of the situation.
   
   Be ready to provide the following:
   
   - Your Name
   - Emergency Location
     i. Building: Student Union
     ii. Floor Number: First, Second, Third
     iii. Room Number or Location within the building
   - Type of Emergency
   - Any additional information requested by the Operator

2. Provide the following additional information if you have it/you know it:
   
   - Name of individual(s) needing attention
   - When the individual(s) last ate or drank
   - Any known allergies of the individual(s)
   - Any known medications of the individual(s)

3. Begin effective first aid if trained and qualified
4. Contact the Emergency Coordinator, or designee, after contacting UNLV Police.
5. **DO NOT MOVE THE INJURED/AFFECTED INDIVIDUAL(S)**
AUTOMATED EXTERNAL DEFIBRILLATORS (AED)
Some emergencies require the use of additional equipment. Only individuals who have been certified in the use of defibrillators may operate one. In the event of an emergency situation requiring the use of a defibrillator, locations of a unit are listed below.

AEDs are located in six (6) locations throughout the UNLV Student Union. They are as follows:

- Information Desk (1st Floor)
- West wall near game room (1st Floor)
- South wall in food court (1st Floor)
- East wall outside Computer Help Desk, Facing Ballroom (2nd Floor)
- West wall in Meeting Room Hallway, Near Room 213 (2nd Floor)
- East wall outside elevators (3rd Floor)
BIO HAZARDS/BLOOD BORNE PATHOGENS
Bio hazardous agents are bacteria, viruses, or parasites that cause disease. In the Student Union, most biologically hazardous materials will be bodily fluids such as blood or vomit.

- If human blood and/or body fluids are encountered:
  1. Secure the area or remain in the area and send someone else for assistance
  2. Contact a Building Custodian or Student Facilities Manager directly
  3. Area will be cleaned by appropriately trained staff

- Secure the area and clean up:
  1. From a first aid kit, put on a pair of gloves.
  2. Clean up the spill using rags and specified chemical(s) following chemical directions
  3. Dispose of all bio hazardous materials in appropriately marked bags and in proper collection location(s)

*All full-time Student Union Facilities & Operations staff will receive annual Blood Bourne Pathogens training with UNLV Risk Management & Safety Office.*
LOSS OF POWER PROCEDURES

In the event of a power outage, it is important to remain calm. The emergency lights will turn on a few seconds after the loss of power. Before calling Student Affairs Maintenance (SAM) or the UNLV Police, verify if the outage is isolated to the Student Union or if multiple buildings are affected. If multiple buildings, do not initiate an immediate evacuation. Obtain further details on cause, if responding personnel is addressing the problem(s) and a potential time line. The decision to evacuate will be decided upon the gathering of additional information.

If the emergency lights fail to activate, the staff may need to evacuate the patrons from the building for their safety. However, the staff will remain on the premises to reopen the building once the power is restored.

Each department within the building should have their own supply of flashlights available for their use.

Unless it is an emergency, any facility malfunctions and/or equipment failures must be reported promptly to the Emergency Coordinator, or designee, who will determine if maintenance staff needs to be called. In case of an emergency, contact UNLV Police followed by contacting the Emergency Coordinator, or designee.

Should the building need to be evacuated, begin the Student Union evacuation procedure.

In the event that people are trapped in an elevator during a power loss:

1. Tell the passengers to stay calm and that you will get help
2. Contact UNLV Police Services
   Be ready to provide:
   - Your Name
   - Emergency Location
     i. Building: Student Union
     ii. Floor Number: First, Second, Third
     iii. Room Number or Location within the building
   - Type of Emergency
   - Any additional information requested by the Operator
   - Try to keep the trapped passengers calm. Stay with the elevator until emergency personnel or maintenance staff arrives to assist.
ADVERSE WEATHER PROCEDURES
Most adverse weather conditions are recognized while in a threat or warning phase. This allows time for appropriate action before evacuation or employee notification may become necessary.

- **Tornadoes**
  The Definitions of *Tornado Warning* and *Tornado Watch*:
  - *A Tornado Warning* means that a tornado has been sighted in the area and one should immediately seek shelter.
  - *A Tornado Watch* means that the atmospheric condition necessary for the formation of a tornado exists. One should be prepared to seek shelter if a tornado warning is issued and/or the tornado sirens are sounded.

When notification of a tornado is received, individuals should be directed to a secure location free of glass (such as Internal Ballrooms/Meeting Spaces, Bathrooms, Kitchen Area, Service Hallways or inside windowless offices).

**DO NOT** use elevators when sirens are activated. Elevators operate off of electricity. If there are individuals trapped in an elevator at the conclusion of a storm, follow the Loss of Power procedures found on p. 30).

**Personal Safety is ultimately the responsibility of the individual.**
*The directions given by staff are only recommendations.*

How A Tornado is Formed
A tornado is a violently rotating column of air in contact with the earth's land surface that originates from a thunderstorm. If it is not in contact with the earth's surface then it is a funnel cloud. If it is not rotating then it is a straight-line wind event. If it not does originate from a thunderstorm then it is a dust devil circulation. A typical significant tornado also originates from the updraft region of a strong thunderstorm. Those that occur along the leading edge of a straight-line wind gust fronts are called gustnadoes. A tornado over the water is called a water spout. A tornado that forms mainly from the stretching of an updraft is termed a land spout.

A tornado forms from the twisting of rising air. Radar and storm spotters are two primary sources that tornadoes are identified. The troposphere needs to have instability for a thunderstorm and a tornado to occur. Instability release produces the updraft of a thunderstorm. The closer the base of the updraft (known as Level of Free Convection) is to the surface then the better it is for tornadoes. The base of the updraft will tend to be closer to the surface when the dewpoints and relative humidity in the lower troposphere are higher.

The air needs to also be twisting. Twisting will not occur if the winds are too light or if the wind does not significantly change direction and speed with height. If the air in the lower troposphere is twisting from wind shear then when this air is forced upwards through the updraft it will spin like a top. If the balance between the twisting motion and instability release is just right a tornado will form.

Think of spinning a top. If the top does not spin fast enough it will fall over and not work. There is not enough of a twist in that situation. If the top is not spun correctly it will fall over and lose balance. There is not a good balance of twist and pull alignment in that situation. For a tornado to occur it helps to have an overlapping alignment between the updraft and the wind shear. This is a situation of significant Helicity and significant CAPE close to the surface occurring at the same time.
As twisting air accelerates upwards it will stretch. This stretching will enhance the rotation rate just like an ice skater twists faster when the hands are brought closer to the spinning body. Tornadoes produce the most powerful winds on earth. People that have seen tornadoes are often in awe of the fury and power of the wind.

- **Severe Thunderstorm/Flash Flooding**
  Severe thunderstorm warnings should be treated similar to a tornado warnings, in that everyone should move away from doors and windows and into safe areas. It is not necessary to proceed to stairways or to evacuate the building unless directed to do so. Simply move away from door and windows and any potentially hazardous areas.

  In case of flash flooding, move to higher elevations, avoid flooded areas or those areas with rapidly moving water and DO NOT drive through flooded areas. Just six inches of fast-moving water can knock a person down, and one foot of moving water can lift a vehicle from the pavement forcing the driver to have no control.

- **Hurricanes**
  Hurricanes are massive storm systems that form over warm ocean waters and move toward land. Potential threats from hurricanes include powerful winds, heavy rainfall, storm surges, coastal and inland flooding, rip currents, tornadoes, and landslides. The Atlantic hurricane season runs from June 1 to November 30. The Pacific hurricane season runs May 15 to November 30.

  Hurricanes can happen along any U.S. coast or in any territory in the Atlantic or Pacific oceans, can affect areas more than 100 miles inland and are most active in month of September.

  The decision to take additional precautions, including the closing and evacuation of buildings, should the UNLV Campus be faced with a hurricane event will be made in advance of the storm by members of the EOC.

  **Surviving During a Hurricane:**
  - If told to evacuate, do so immediately and begin to move away from the city
  - If you under a hurricane warning, find shelter immediately
  - Determine how best to protect yourself from high winds and flooding
  - Take refuge in a designated storm shelter or a windowless interior room
  - Listen for emergency information, alerts and instructions
  - Do not walk (or run), swim, or drive through flood waters
  - Do not drive around barricades and avoid bridges
• Earthquake Procedures
Earthquakes are one of the nation’s most frightening natural phenomena. When an earthquake occurs, the ground will shake perceptibly for a relatively short time. Earthquakes generally last for a few seconds, but great earthquakes can last up to one minute.

During an Earthquake
1. Try to remain calm and reassure others
2. Seek safety where you are at the time of the incident
3. Do not dash for exits.
4. Do not be surprised if electricity goes out, alarms start sounding, or if sprinkler systems are activated.
   a. Expect to hear noise from breaking glass, cracks in walls, and falling objects.
   b. Be aware power for elevators may fail and stop operating.
5. If you are indoors, seek shelter under a sturdy desk, table or other firm and sturdy piece of furniture.
   a. Watch out for falling debris or tall furniture.
   b. Stay away from exterior glass windows, the atrium, and heavy objects that may topple or slide across the floor.
6. If you are outdoors, move away from buildings and parking lots and into open areas away from power lines.
7. Do not be surprised if you feel several aftershocks. After the first motion is felt, there may be a temporary decrease followed by another shock.

After an Earthquake
1. Be prepared for after-shocks
2. Check for injuries; give or seek first aid where necessary (if trained to do so)
3. Check for safety hazards: fire, electrical, gas leaks, water supply, etc.
4. Do not use telephones and roadways unless necessary. Keep these open for arriving emergency personnel
5. Assume a gas leak and don’t utilize appliances until verified it is safe to do so.
6. Cooperate, keep informed, remain calm and help clean up.

If Evacuation of the Building is Ordered
1. Begin the Student Union evacuation procedure.
2. Exit building using nearest available safe exit
3. Beware of falling debris or exposed electrical wires as you exit
4. Wait for further instructions from emergency personnel
GAS LEAK and CHEMICAL SPILLS

Gas Leaks/Odors
When you smell the distinctive odor of natural gas (rotten egg or sulfur-type odor), evacuate the area immediately and contact UNLV Police followed by contacting the Emergency Coordinator, or designee. They will assess the situation and take immediate action. If the situation is identified as serious, you will be instructed to begin the Student Union evacuation procedure.

Chemical Spills/Unknown Gas/Fumes
If a chemical spill or accidental gaseous mixture should take place that causes you or anyone else to have one or more of the following, contact UNLV Police followed by contacting the Emergency Coordinator, or designee, and evacuate the immediate area at once:

- Vomiting
- Trouble Breathing
- Burning Eyes
- Irritated mucus membranes
- Dizziness
- Weak bodily demeanor / strength
- Burning or irritated skin

If an individual should come in contact with a chemical spill, have the individual remove their contaminated clothing.

If eyes are affected, rinse with water for 15 minutes.

If skin is affected, rinse with water, wash affected area with soap and water, rinse again.

It is recommended to take a wet cloth or towel to cover your nose and mouth as you exit the building. If you do not have time to locate such items, try holding your breath long enough until you get outside where there is fresher air.

DO NOT panic every time you smell something awkward. You should only react in an urgent manner if multiples the above symptoms occur.
BURGLARY/ROBBERY
During a robbery attempt, the overriding concern is SAFETY. We are not financially accountable for the money taken. The only responsibility we have under these circumstances is the physical well-being of ourselves and those students and visitors who may be present in the Union. In this situation it is vital that you:

- Take no action that might provoke a violent response
- Do not attempt to delay or stall the robbery
- Remain calm
- Do what is asked of you, but only what is asked of you, nothing extra
- Do not volunteer information or open drawers you have not been ordered to open

If a robbery attempt does occur, please remember to:
1. Comply with the demands promptly, being careful not to move or gesture in a way that could be misunderstood as a defensive action or the triggering of an alarm.
2. Make a mental note of facial features, stature, scars, marks, peculiarities and the color of clothing that can be later used for identification.
3. Look out windows to try and get directions of travel, description of cars and any other details.

If a robbery has occurred:
1. Contact UNLV Police. Give the dispatcher the information that you have.
2. Write down details as soon as possible, noting what was said, weapons used, descriptions of individual(s), what you handed out, and direction of travel.
3. Secure the area to protect any evidence.
4. If a note was given to you, lay it aside with as little handling as possible so that it can later be reviewed for analysis.
5. If a weapon was fired, the ejected shell casings may prove to be valuable. Do not touch or move these items.

Contact the Emergency Coordinator, or designee after calling 911

VANDALISM
All acts of vandalism and/or damage to the facility or its furnishings (furniture, pictures, equipment, etc.) should immediately be reported to the Student Union Facilities & Operations staff by calling the Information Desk at 895-3221. Student Union Facilities & Operations will take pictures of the damage and call University Police to investigate. If there is immediate danger, call UNLV Police Services at 702-895-3669 or by dialing 911 from a campus phone. Then, proceed to contact the Emergency Coordinator.

It is important signs (evidence) of forcible entry, cut or broken locks, stripped wiring, etc. be preserved for investigative purposes. Be aware a lack of evidence may result in chargeback to the department/partner responsible for the damaged equipment or lost property.
**ACTS OF VIOLENCE**

Never jeopardize your own safety. It is important that you are able to effectively handle any type emergency situation. For this reason, you should never put yourself in the middle of a physical altercation. In the event a physical altercation does break out, you should do the following:

1. **DO NOT ATTEMPT TO BREAK UP THE ISSUE/EVENT!**
2. Contact UNLV Police and inform them of the situation. Be ready to provide:
   - Your Name
   - Emergency Location
     iv. Building: Student Union
     v. Floor Number: First, Second, Third
     vi. Room Number or Location within the building
   - Type of Emergency
   - Any additional information requested by the Operator
3. Call additional staff members in the building for assistance (if needed) with crowd control.
4. Try to contain the situation by not allowing a crowd to gather around the altercation.
5. Take note of everything you observe:
   - Persons involved
   - Actions by the parties involved
   - Statements made
6. When possible, Contact the Emergency Coordinator, or designee after calling UNLV Police.

Keep in Mind…

- A threat or act of violence can be verbal, made in gesture, or it can be unwanted physical contact such as pushing, grabbing or any other form of personal contact.

- Threats can be in the form of verbal communication, gestures or simply implied. In any event, UNLV Police will be responsible for responding to, evaluating, resolving the situation, and documenting all details of the threat. Do not take any threat lightly or ignore such situations.

- Violence in the workplace is almost always preceded by obvious signs or threats before the actual violence takes place. Report any activity that you believe qualifies as a threat.

- If you have taken out a Restraint Order by a court of law, UNLV Police will work with you by providing additional security measures such as personal escorts and extra monitoring of your office or meeting areas.
ACTIVE SHOOTER PROCEDURES

It is everyone’s responsibility to plan and be prepared for emergency situations. An Active Shooter event is no different. During an Active Shooter event, responding emergency personnel will be focused on isolating the threat and securing a safe environment. Always be aware of your environment and have an exit plan. As an Active Shooter incident is unpredictable, you will need to identify and know your own course of action for evacuation. There are three (3) courses of action you can take during an active shooter event:

1. Run
2. Hide
3. Fight

Run – If you are in a position to vacate the building safely, do so. Do not search for others, allow others to hold you back or convince you to stay if you have the opportunity to leave. Leave personal items and belongings behind as you are the most important “item” to be concerned with. Once you are out of the building and out of the line of fire, keep others from entering the building and contact the UNLV Police.

Hide – If you are unable to vacate the building safely, you need to find a place to hide. Try to secure your hiding place as best you can using furniture or other heavy objects against the door. Turn lights off and, if possible, lock the door(s) of the area you are hiding in. Remain quiet. Place cell phones on silent (not vibrate) to assist in avoiding noise. If you are unable to find a room to hide and secure yourself in, attempt to hide behind large objects which may protect you.

Fight – If no other option presents itself, attempt to incapacitate the shooter with improvised weapons or objects from the area around you (i.e. fire extinguisher, chair, heavy book, coffee mug, etc). Act/respond with aggression and force. Commit to your actions to protect yourself.

When law enforcement arrives, remain calm and follow instructions. Keep hands visible at all times. Avoid yelling, pointing or reaching into your pockets/purse. The first wave of responding law enforcement are not there to tend to the wounded; they are there to address the shooter.

Keep in mind help for you and the injured is on its way.
News Media Inquiries
News media often phone or accompany emergency response crews to a site. If you are not authorized to speak on behalf of UNLV regarding an emergency, please refer media inquiries to the Office of Media Relations; 895-0893. You are not required to respond to reporters’ questions, and speculating about an emergency can produce misinformation that can worsen the situation. "I don't know" is the most accurate and appropriate response. In the absence of UNLV personnel, the emergency crews are the best source of information for the news media.
EMERGENCY RESPONSE & EVACUATION INFORMATION

BUILDING: Student Union

This Facility’s Emergency Phone Number: 911 from on-campus Phone OR 702-895-3668 from off-campus phone

Department Evacuation Locations
Unless you are designated as a proctor for the facility, departments should evacuate to the following areas:

Student Union North Entrance by Flora Dugan Humanities (FDH)
Department(s): * Information Technology Help Desk
* Rebel Card Office staff and students
* Starbucks

* US Bank
* YUMZ
* Computer Lab staff
* Rebel Copy & Send

Student Union South Side by Greenspun Hall
Department(s): * Aramark Kitchen staff/team members
* Aramark Management and Supervisors

* Aramark Catering staff/team members
* Student Union Custodial staff/team members

Student Union North Entrance by Pida Plaza/Game Room
Department(s): * Game Room
* Campus Life Assessment staff

* Campus Life Office staff
* Campus Life Business Office staff

Student Union East Entrance Parking Lot
Department(s): Student Union & Event Services 314 Office Staff
Student Union & Event Services 221 Office Staff

* Student Union & Event Services 315 Office Staff
* Student Diversity and Social Justice Office

Student Union South by Courtyard & Bookstore
Department(s): * SORCE Room
* GPSA
* CSUN
* Scarlet & Gray Free Press
* Aramark Retail Staff (Jamba Juice, POD Convenience Store)

EMERGENCY RESPONSE TEAM FOR STUDENT UNION:

Emergency Coordinator: Jon Tucker
Alternate Emergency Coordinator: Ron Buncombe

Floor Proctors/Door Monitors:

Area 1 Proctor – Ron Buncombe (Shannon Rix)

SUES - Area to Check: SU 1st Floor Common Space
SUES - Area to Proceed to: Information Desk (Incident Command Center)

Area 2 Proctor – Peter Degan (Christine Siderakis)

Non-SUES - Area to Check: All Aramark Operations including kitchen, food retail and service hallway
Non-SUES - Area to Proceed to: Loading Dock (monitor employees and associated staff)

Area 3 Proctor – Kierstin Dimmick (Riley Sullivan)

SUES - Area to Check: Game Room, US Bank, Multicultural Center, YUMZ, Rebel Copy & Send
SUES – Proceed to Information Desk for monitoring assignment

Area 4 Proctor – Debbie Gorov (Renee Rivera)

SUES - Area to Check: Building 2nd Floor Meeting Spaces & 1st Floor Theatre Complex
SUES – Proceed to Information Desk for monitoring assignment

Area 5 Proctor – Barbara Blue (Wayne Pirtle)

SUES - Area to Check: All non-meeting spaces Student Union Second Floor including restrooms
SUES – Proceed to Information Desk for monitoring assignment
Non-SUES – Proceed to FDH Exit; Wait for “clear signal” to re-enter the building

Area 6 Proctor – Savannah Baltera (Colt Kraus)

SED - Area to Check: CSUN, Rebel Yell, SORCE and GPSA
SED – Proceed to Information Desk to check-in with EC; proceed to FDH Entrance

EMERGENCY SUPPLIES AND FIRST AID LOCATION:
Student Union Information Desk (1st Floor)
Game Room (1st Floor)
221 Student Office (2nd Floor)
315 Office (desk) (3rd Floor)
316 Office (desk) 3rd Floor
Area 7 Proctor – Rosita Chapman (Kaliya Arnwine)
   SUES - Area to Check: Student Engagement & Diversity
   SUES - Proceed to Information Desk for monitoring assignment

Area 8 Proctor – Lynn Gold (Risha Gaitor)
   SUES - Area to Check: Administrative Area 314, 315, Rebel Card Offices
   SUES - Proceed to Information Desk for monitoring assignment

All unassigned Full-Time Student Engagement and Diversity (SED) Staff to report immediately to the Information Desk for monitoring assignments.

SPECIAL ASSISTANCE: If Needed, Contact Keith McMath (Emergency Coordinator)

STAIR LOCATIONS: East Stairwell (facing Maryland Parkway), South Stairwell (at end of hallway on 2nd and 3rd floors), West Stairwell (back hallway behind Ballroom)

ELEVATORS: Do Not Use in event of an Emergency

Effective Date: October 2018
Updated By: Keith McMath, Student Union & Event Services

If this information is incorrect or becomes outdated, please notify your Emergency Coordinator or their designee.

REPRODUCE AND POST IN DEPARTMENT
APPENDIXES
STUDENT UNION DIAGRAMS

Floor 1

LEVEL ONE

UNLV Police Emergency – From On Campus Phone: 911
UNLV Police Emergency – Mobile/Cell: 702.895.3669
Floor 2

LEVEL TWO

LEGEND:
1 library
2 office
3 seminar
4 storage
5 communications
6 electrical
7 elevator machine
8 conference

Fire Extinguisher

AED
Floor 3

LEVEL THREE

LEGEND:
1. office
2. conference
3. senators
4. director
5. rebel radio
6. corp
7. reception
8. break
9. storage
10. student org. storage
11. communications
12. electrical
13. elevator machine
14. balcony

- Fire Extinguisher
- AED
### EMERGENCY SUPPLIES AND EQUIPMENT LIST

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Purchase Date</th>
<th>Review (Replacement) Date</th>
<th>Item</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 Total</td>
<td>February 2016</td>
<td>Review: March 2017</td>
<td>Emergency Kits (Each kit includes safety glasses, flashlights, first aid kit, Flyer including Emergency Response &amp; Evacuation Information, latex gloves)</td>
<td>1st Floor Information Desk (2)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replacement: N/A</td>
<td></td>
<td>1st Floor GameRoom (1)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1st Floor Custodial Shop (1)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2nd Floor 221 Office (2)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3rd Floor 315 Office; Desk (1)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3rd Floor 316 Office; Desk (1)</td>
</tr>
<tr>
<td>2 Total</td>
<td>N/A</td>
<td>Review: March 2017</td>
<td>Flashlights</td>
<td>Information Desk</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replacement: N/A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 Total</td>
<td>N/A</td>
<td>Review: March 2017</td>
<td>Flashlights</td>
<td>Custodial Shop</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replacement: N/A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>February 2018</td>
<td>Review: December 2018</td>
<td>Automatic External Defibrillators (AED’s)</td>
<td>Information Desk</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replacement: Spring 2027</td>
<td></td>
<td>Game Room Hallway</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Food Court</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2nd Floor Ballroom Service Hallway</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2nd Floor Meeting Room Hallway</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3rd Floor Elevator Lobby Area</td>
</tr>
<tr>
<td>23</td>
<td>(See individual unit for expiration date)</td>
<td>August 2006/Reviewed Monthly</td>
<td>Fire Extinguishers</td>
<td>11 units – 1st Floor</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>8 units – 2nd Floor</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>6 units – 3rd Floor</td>
</tr>
</tbody>
</table>
EMERGENCY EVACUATION SPECIAL NEEDS NOTIFICATION FORM

State law requires that you be informed that you are entitled to: (1) request to be informed about the information collected about yourself on this form (with a few exceptions as provided by law); (2) receive and review that information; and (3) have the information corrected at no charge.

Contact: Keith McMath (Assistant Director of Student Union and Event Services) at 895-4449 or via e-mail at keith.mcmath@unlv.edu.

This form is for employees of the UNLV Student Union, at the University of Nevada Las Vegas to provide information about special assistance that may be needed in case of an emergency evacuation while at work. The information provided will be kept confidential and will not be placed in any personnel files. The Evacuation Coordinator will retain the completed forms, and may communicate special needs to the appropriate Floor Proctors, safety / emergency personnel, “Buddy System” volunteers, or other individuals who may be entitled to the information necessary to fulfill their responsibilities under our Emergency Evacuation Plan.

Please be aware that self-identification is voluntary and employees are not required to provide this information.

Employee Name: __________________________________________

Work Location: Floor ________

Suite/Office # ________

Please describe the type of assistance you think will be needed in case of an emergency evacuation:

________________________________________________________________________________________

________________________________________________________________________________________

________________________________________________________________________________________

________________________________________________________________________________________
## University of Nevada Las Vegas – Student Union
### Evacuation Drill Report

<table>
<thead>
<tr>
<th>Building Name:</th>
<th>Building Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time Evacuation Started:</td>
<td>Time Evacuation Ended:</td>
</tr>
<tr>
<td>Total Time:</td>
<td></td>
</tr>
<tr>
<td>Type of Drill:</td>
<td>Obstructed [ ] Unobstructed [ ]</td>
</tr>
<tr>
<td>Number of Participants (approximately):</td>
<td></td>
</tr>
</tbody>
</table>

- Did occupants immediately begin to evacuate the building when alarm sounded? [ ] Yes [ ] No
- Did building staff check restrooms and confined areas? [ ] Yes [ ] No
- Was building staff aware of people with disabilities and provide assistance? [ ] Yes [ ] No
- Were doors closed to contain smoke/fire? [ ] Yes [ ] No
- Did everyone evacuate the building? [ ] Yes [ ] No
- Did everyone remain outside the building and wait for further instructions? [ ] Yes [ ] No
- Is the building staff knowledgeable in their assigned duties? [ ] Yes [ ] No
- Was the drill conducted in an orderly manner? [ ] Yes [ ] No

### Drill Rating:
- Excellent [ ]
- Good [ ]
- Poor [ ]

### Comments:

---

**Observed/Rated By:**

**Building Proctor/Person in Charge:**

**Date of Drill:**
**BOMB THREAT CHECKLIST**

The following is a check list to be utilized by an operator or person receiving a call which threatens the safety or security of UNLV or any employee.

**POINTS TO REMEMBER:**
1. Keep caller talking
2. Write down the message in its entirety on the reverse side
3. Do not interrupt
4. Notify extension ______ immediately
5. Ask caller to speak louder, slower, etc.
6. Do not repeat or tell co-workers of the threat
7. Ask them to repeat.

**CHECK LIST: (Complete all possible items immediately following the call)**

**Caller's Identity: (If known)**
- Name:_____________________________________________________
- Address:_______________________________________________________________________________
- Organization:___________________________________________________________________________
- SEX: ___Male  ___Female
- AGE: ___Adult     ___Child

**BOMB FACTS:**
- When will it go off? ____________________________________________________________________
- Building: ______________________________________________________________________________
- Exact location:__________________________________________________________________________
- On what floor? ___________________________________________________________ _____________
- Next to what?___________________________________________________________________________
- What does it look like?____________________________________________________________________
- What kind of bomb is it? _________________________________________________________________
- What will cause it to explode? ____________________________________________________________
- Did you place the bomb? _________________________________________________________________
- Why are you doing this? __________________________________________________________________
- Where are you calling from? _______________________________________________________________  

**CALL:** ___Local ___ Long Distance ___ Unknown

**VOICE CHARACTERISTICS:**

**TONE SPEECH LANGUAGE**
- ___ Loud   ___ Fast   ___ Slurred   ___ Excellent
- ___ Soft   ___ Slow   ___ Lisp     ___ Good
- ___ High Pitch ___ Distinct ___ Disguised ___ Fair
- ___ Low Pitch ___ Distorted ___ Poor    ___ Raspy
- ___ Stutter  ___ Cursing ___ Pleasant ___ Nasal

**ACCENT MANNER**
- ___ Local   ___ Calm   ___ Poor Grammar ___ Emotional
- ___ Not Local ___ Angry ___ Well Spoken ___ Rational
- ___ Foreign ___ Coherent ___ Taped    ___ Irrational
- ___ Caucasian ___ Incoherent ___ Message Read ___ Deliberate
- ___ Black    ___ Righteous ___ Laughing ___ Read
- ___ Hispanic

**BACKGROUND NOISES:**
- ___ Office machines ___ Airplanes ___ PA System ___ Animals
- ___ Factory Machines ___ Trains ___ Radios (CB/Police) ___ Quiet
- ___ Bedlam     ___ Voices ___ Party ___ Street
- ___ Traffic    ___ Music ___ Cellular Phone ___ Static ___ Mixed

Other: ____________________________________________________________

Time the call was received: ____________ Time the call ended: ____________

Number called from (if available): ________________________________
CAMPUS AND NATIONAL EMERGENCIES AND DISASTERS

In addition to the hazards described in this document, members of the UNLV Campus and residents of this country face additional threats. These threats to security include acts of terrorism, workplace violence and acts of war. In the event you become aware of any threat to the community, contact UNLV Police immediately by.

General information about preparing for campus emergencies is provided by Risk Management and Safety (http://rms.unlv.edu/emergency)

General information about preparing for national security emergencies is provided by the Department of Homeland Security (http://www.dhs.gov).
UNLV Police Emergency – From On Campus Phone: 911
UNLV Police Emergency – Mobile/Cell: 702.895.3669
## Student Union Master Contact List

*Updated as of October 2018*

<table>
<thead>
<tr>
<th>Name/Position</th>
<th>Title/Dept.</th>
<th>Extension</th>
<th>Office #</th>
<th>Mail Stop</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>US Bank</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Main Desk</td>
<td>US Bank</td>
<td>597-0483</td>
<td>119</td>
<td>n/a</td>
</tr>
<tr>
<td>Joanna Valencia</td>
<td>Branch Manager</td>
<td>597-0483</td>
<td>119</td>
<td>n/a</td>
</tr>
<tr>
<td><strong>Retail Space 123</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YUMZ</td>
<td></td>
<td>N/A</td>
<td>123</td>
<td>1092</td>
</tr>
<tr>
<td>John Barnes</td>
<td>Owner</td>
<td>702.328.8631</td>
<td>123</td>
<td>1092</td>
</tr>
<tr>
<td><strong>Retail Space 121A</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>U-District / Midby</td>
<td>- -</td>
<td>- -</td>
<td>- -</td>
<td>121A</td>
</tr>
<tr>
<td>John Castro</td>
<td>Manager</td>
<td>- -</td>
<td>- -</td>
<td>- -</td>
</tr>
<tr>
<td><strong>Retail Space 121</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intersection</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cynthia Chavez</td>
<td>Administrative Assistant</td>
<td>702.895.0459</td>
<td>121</td>
<td></td>
</tr>
<tr>
<td><strong>Rebel Card Services</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Main Desk</td>
<td>Rebel Card Services</td>
<td>895-2351</td>
<td>118</td>
<td>2032</td>
</tr>
<tr>
<td>Christina Mosakowski</td>
<td>Rebel Card Manager</td>
<td>895-2355</td>
<td>118B</td>
<td>2032</td>
</tr>
<tr>
<td><strong>Computer Help Desk</strong></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Main Desk</td>
<td>IT Help Desk</td>
<td>895-0777</td>
<td>231</td>
<td>1032</td>
</tr>
<tr>
<td>Yvette Aqui</td>
<td>WebCampus Administrator</td>
<td>895-0786</td>
<td>231A</td>
<td>1032</td>
</tr>
<tr>
<td>Laura Gardner</td>
<td>IT Help Desk Supervisor</td>
<td>895-0796</td>
<td>231C</td>
<td>1032</td>
</tr>
<tr>
<td>Deanna Shutt</td>
<td>Associate Director – Client Services</td>
<td>895-0798</td>
<td>231D</td>
<td>1032</td>
</tr>
<tr>
<td>Student Union Help Desk 1</td>
<td>IT Help Desk</td>
<td>895-5800</td>
<td>231</td>
<td>1032</td>
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<tr>
<td>Student Union Help Desk 2</td>
<td>IT Help Desk</td>
<td>895-5802</td>
<td>231</td>
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<tr>
<td>Student Union Help Desk 3</td>
<td>IT Help Desk</td>
<td>895-0713</td>
<td>231</td>
<td>1032</td>
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<tr>
<td>Tech Desk</td>
<td>IT Help Desk</td>
<td>895-5695</td>
<td>231</td>
<td>1032</td>
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### Computer Lab

<table>
<thead>
<tr>
<th>Computer Lab Monitor</th>
<th>Computer Lab</th>
<th>895.5701</th>
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### Student Union and Event Services

<table>
<thead>
<tr>
<th>Information Desk Fax Number</th>
<th>Student Union and Event Services</th>
<th>895-3221</th>
<th>122A</th>
<th>2008</th>
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<tbody>
<tr>
<td>Student Union and Event Services</td>
<td>895-4544</td>
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<td></td>
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</tr>
<tr>
<td>Graduate Assistant</td>
<td>Facilities and Operations</td>
<td>895-5685</td>
<td>122</td>
<td>2008</td>
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<td>Shannon Rix</td>
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### Office of Associate Vice President for Student Affairs

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<td>Richard Clark</td>
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### Campus Life Business and Administration

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<tr>
<td>Sean Denney</td>
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<tr>
<td>Randee Turner</td>
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<tr>
<td>Demetria Bonner</td>
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<tr>
<td>Turessa Russell</td>
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<td>Itzel Martinez-Rodriguez</td>
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<td>Jesus Rangel</td>
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<tr>
<td>Diana Vu / Raegan Nakama</td>
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<tr>
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### ARAMARK Food Service / UNLV Catering by ARAMARK

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<td><strong>Kitchen</strong></td>
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<tr>
<td><strong>Retail/Kitchen Operations Office</strong></td>
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<tr>
<td><strong>POD/Jamba Back Prep Area</strong></td>
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<td><strong>Catering Work Space</strong></td>
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<tr>
<td><strong>Peter Degen</strong></td>
<td>Retail Food Service Director</td>
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<tr>
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<td>Porsche Green</td>
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<tr>
<td>Mary Tennis</td>
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<td>Elliott Schneiderman</td>
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<tr>
<td>Leanne Soter</td>
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<tr>
<td>Eli Williams</td>
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<td>Janna Bernstein</td>
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<tr>
<td>Stine Odegard</td>
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<tr>
<td>Rian Satterwhite</td>
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<tr>
<td>Anabel Chavva</td>
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<td>Megan Brower</td>
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### SORCE Room

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### Graduate & Professional Student Association (GSPA)

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### Consolidated Students of the University of Nevada Las Vegas (CSUN) (Undergraduate Student Government)

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### The UNLV Scarlet & Gray Free Press

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### Student Diversity and Social Justice (SDSJ)

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<td>Rashida Love</td>
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<tr>
<td>Nadia Omar</td>
<td>Assistant Director for Intercultural Affairs</td>
<td>895-5631</td>
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<tr>
<td>Zainub Cementwala</td>
<td>Program Coordinator – International Programs</td>
<td>895-5607</td>
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<tr>
<td>Romeo Jackson</td>
<td>LGBTQ &amp; Gender Program Coordinator</td>
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<tr>
<td>Kevin Wright</td>
<td>Program Coordinator – Intercultural Programs</td>
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<tr>
<td>Kayla Tanaid</td>
<td>Native American Program Coordinator</td>
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